



EFCA
YOUNG PROFESSIONAL OF THE YEAR
2019

Personal details / Entry Form

Full name: Claus Maimann Davidsen

Nationality: Danish

Birthday: September 26, 1984

Age as of 31/03/2019: 34

Company: Nordiq Group A/S

Location: Copenhagen

Member Association: FRI, the Danish Association of Consulting Engineers

Contact details

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Section A. EMPLOYER'S RECOMMENDATION

Claus Maimann Davidsen is extraordinarily gifted with a large range of competences. He is skilled as both a specialist and a project manager. He is strong in customer relations and he is a good salesman. He strengthens the teams of which he is a part of and is both social and well-liked among his colleagues. He personifies the role of trusted advisor in the best possible way. Therefore, he is our candidate for "EFCA Young Professional of the Year, 2019".

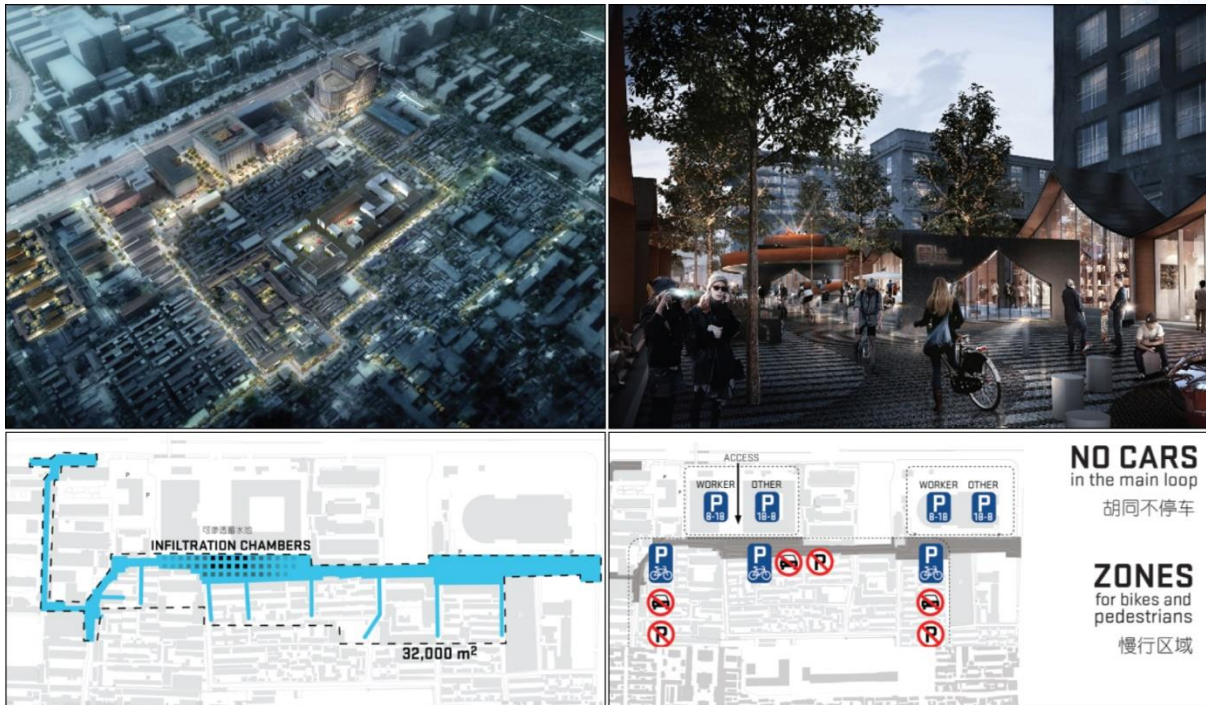
Claus has been Project Manager at Nordiq Group since February 2017. He changed to the private sector from a promising research career in water resource management at the Technical University of Denmark. Claus was the first Dane to be awarded a double Danish-Chinese PhD degree due to his engagement in Sino-Danish (university) Collaboration (SDC), a partnership among all eight Danish universities, the Chinese Academy of Sciences (CAS) and the University of Chinese Academy of Sciences (UCAS). His change from researcher to our industry coupled with his short amount of experience in consultancy put our recommendation in a very special light.

Claus has been the Project Manager for the two most complex projects we have had in Nordiq Group - the 'Qinglong Hutong' urban renewal project in Beijing and the cooperative housing project, 'Mageloese', at a former Danish Air Force base in the suburbs of Copenhagen.

Qinglong Hutong urban strategy project

Qinglong Hutong is our most important and most prestigious urban strategy project within our first 3 years of operation. The hutongs are narrow streets surrounded by courtyards with inner gardens. Hutongs were the traditional residential housing layout in Beijing and is a part of the Chinese cultural heritage. Qinglong is located within the former inner city walls and surrounds one of the most important temples in China, the Lama Temple. We therefore approached the project with deep humility and respect for the cultural heritage.

Central in our Qinglong Hutong project was our strategic urban development concept; Gray / Green / Blue, which is a constantly evolving framework that we use to organize our client dialogue, our work and eventually our deliverables. We developed a strategic urban master plan for the hutong, which set 3 high level political visions and gave different scenarios on how to meet these visions. We prepare and challenge the political vision and develop scenarios within mobility and infrastructure; urban spaces and social conditions; climate, water and energy. Our resulting products is a 250 pages graphical booklet that contains perspectives from the urban development of Copenhagen, systematic mapping of the existing conditions, an overview of the identified existing challenges, scenarios on how to solve these challenges, evaluation of the scenarios, prioritization and compilation of the scenarios with a focus on synergy and sustainability, design reflections and case studies, development of design concepts that meet the visions and finally a set of high quality renderings that visually presents the recommendations.



Figure, from upper left to lower right: Overview of the Qinglong Hutong project site; Rendering of the main entrance with concepts for urban water management and mobility zoning; Scenario for sustainable urban drainage system based on infiltration chambers; Vision for mobility highlighting removal of cars from the urban space and dedicated soft traffic mobility zones.

In his role as Project Manager, Claus shows a remarkable overview of even extremely complex projects. He radiates a calmness that relaxes his surroundings when he takes control. He generates confidence for the clients by asking the right questions and he follows up in the right order. Claus is able to identify with those with whom he speaks, whether he is talking to a CEO in China or a student assistant taking samples in Denmark. Claus has the talent to accomplish this effortlessly.

Claus navigated through this project, which from the start was challenged by a complex client setup with 3 main project owners; the Beijing Municipality, the local district government and a partially independent development company. All 3 clients had different expectations for our role and deliverables. In addition, the project was politically anchored at the highest level by the mayor of Beijing, which meant that both the Municipality of Copenhagen, via their twinning agreement with Beijing, as well as the Ministry of Foreign Affairs and the Danish Embassy were all important stakeholders.

Aside from cultural differences, language barriers, a complex client setup and vague, changing and conflicting project objectives, the Qinglong Hutong project was also technically challenging. The project team consisted of engineers, architects and city planners with broad professional competences, and of people with ideas and attitudes which were often conflicting. Claus managed to create good synergies among the professionals. He highlighted the key elements of the project and ensured the quality of our holistic approach with respect for the professional skills involved. The available data was often insufficient, the client wishes unclear and the political interest immense. Despite these challenges, Claus

managed to establish our platform and set the basic assumptions that formed the framework for our design concept. He accomplished this at a low cost, using common sense and professionalism.

Claus has also been absolutely central for the layout of the booklet. He was part of the transition from scratch idea to final graphic booklet, a process involving a team of six engineers and urban planners in Denmark, our team of three engineers in Beijing and a team of fifteen urban planners and architects at our partnering design company in Beijing. Claus has travelled to Beijing frequently during the project and has quickly established an informal and collegial relationship with the urban planners and architects in the project partner Archiland International.

The Qinglong Hutong project has greatly sharpened our approach and clearly paved the road for a much more stringent and smart phasing of our later urban strategy projects. Claus has been a major contributor to this development of our business.

Co-housing community of Magelose

One of Claus' greatest strengths as Project Manager is his openness about all interfaces in the project. He reviews these interfaces with the relevant people in a timely manner and collects the necessary professional feedback along the way. It is a great ability being able to systematically map the project deliverables, to work focused on individual elements and to put relevant expert input into context. Claus has applied these abilities in the second project, the co-housing community of Magelose, which we have chosen to highlight as part of this recommendation.

Over the past year, Claus has been hired as Project Manager for this private initiative, in which he has been absolutely central in steering the process of modern co-creation. Claus has participated in weekly construction meetings with the contractor and status meetings with the private developers. He has also handled a large number of ad-hoc problem solving within the entire spectrum of the building industry. Again, Claus has been absolutely central in helping with all the interface discussions. Whether it has been with the governmental real estate agency, the local municipality, the financial institution, the architects, the contractors, the private builders, local associations, etc., Claus has been able to gather everything in a rigorous process which has created both great peace of mind for the client and has paved the way for a successful project.

It is not only the actual co-creation process that is unique in Magelose, but the project has also resulted in several innovative solutions. An example of this is the heating solution. Here Claus was involved in the idea development and sketching of the contractual basis. The site is located next to a pollution hotspot zone, which has a long-term reverse pumping well in operation to protect a nearby drinking water well field. The houses will utilize the heat of the pumped groundwater as the main source of heating. The way to qualify the solution and, in particular, courageously and persistently pursue the political, legal and technical challenges has resulted in a completely unique, inexpensive and sustainable solution – one that a traditional developer would hardly have invested resources in uncovering.

Development of Nordiq Group A/S

In just under two years, Claus has created his own platform at Nordiq Group. Claus ensures that he is available and always helps us develop our company in the right direction. He competently delivers on the tasks for which he was employed in our water group and he is currently working as Project Manager on projects for the largest utility company in Denmark. At the same time, Claus has created his own business area within the cooperative housing community and has drawn Nordiq Group into this emerging business area. Claus has also secured a contract within site preparation for one of the major developers in Denmark, thereby also playing an important role in forming another business platform for Nordiq Group with developers. Through his work he is a defining factor in how this type of project should be handled. His work has provided a whole series of projects in our pipeline along with the ongoing projects.

At the same time, Claus is still active on the academic track, with long-term research projects in collaboration with GEUS and DTU. He is also an active co-author on scientific papers within primarily the Chinese water sector and is a reviewer for two of the highest-ranking ISI-journals within water - the Journal of Hydrology and the ASCE Journal of Water Resources Planning and Management. The fact that he also manages to assist in a number of urban-strategic tasks as a Project Manager, simply emphasizes his capacity and flair for working across the consulting industry.

Combined with a natural stringency to systematical and prioritized problem-solving, his ability to communicate is a strong asset. This, together with his calm overview and confidence-building attitude, is the main reason Claus became co-owner of Nordiq Group already at the time of the first share expansion.

There is no doubt that Claus can become an esteemed leader in the consulting industry. In fact, he can become whatever he wants. We hope he continues his development in Nordiq Group.

I believe that Claus is an extraordinary talent, not just with us in Nordiq Group, but in the industry in general. Therefore, I recommend him to the 2019 EFCA Young Professional of the Year.

NB. It has not been possible to obtain a client opinion on Claus from Beijing Municipality. Thus, the following chapters focus on his role in project Magelose.



Name: Mads J. Møller

Job title: CEO Nordiq Group

Managerial relationship to candidate: Superior

Section B. THE PROJECT

B.1 Project description:

The co-housing community Magelose is a private building project on the grounds of the Air Force base in Vaerlose. The private association behind the project was founded in March 2016 and the project preparation and execution has been underway since the second quarter of 2018. The association itself consists of builders and developers for this joint project to build 29 private duplexes, a 350 m² common building and the former control tower. The total budget is 15 million Euro.



Figure, from left to right: The 10 first houses during the 2018-fall; Claus coordinating construction works with the contractor; The former NATO control tower that is now a part of the shared facilities in the project.

Project Schedule:

2015 Q4: Furesoe Municipality motivates the co-housing concept in a series of workshops.

2016 Q1: The association of Magelose is founded. Volunteer working groups are formed.

2017 Q4: The need for an overall project manager is acknowledged.

2018 Q1: Nordiq Group/Claus Maimann Davidsen takes over the project management

2018 Q2: The site development is initiated

2018 Q3: The construction phase is initiated

2019 Q1: First move-in

2019 Q4: Last move-in

The cooperative housing community consists of a Board of Directors and 8-10 working groups with different areas of responsibility. Notably is the Managing Group, which consists of the technical building advisor of the association as well as four members with construction experience. This group has the day-to-day responsibility of the developers.

The association has the full responsibility for the project development, securing the financing mechanism, design and architecture, authority permits, contract negotiations and tenders, and will do so with the help of volunteers and professional consultants. Thus, the 15 million Euro project has no professional developer and is solely based on private initiative as well as private responsibility. This model allows for creative solutions which benefit the association not only during the construction phase, but also during the continued operation for a number of years.

The challenge is that a large part of the initiative is driven by volunteers, the availability of which varies considerably. Therefore, there is a constant risk of ideas not being carried through to completion, or of single individuals ending up with a large, consistent and binding responsibility, which over a period of time becomes too big of a project to complete in their spare time.

B.2 Innovative characteristics of the project:

The entire project is innovative in itself. There are no professional developers. The members join together to take responsibility for creating the perfect framework for their future homes. Claus and Nordiq Group have assisted in ensuring that the ideas have been carried out and in creating value through dialog with the variety of stakeholders which automatically become a part of every building project.

On a more detailed note, the solution for a heat source can be highlighted. Here, the water pumped from the airbase's many reverse pumping remediation wells is utilized as the primary heat source. The solution is simple and genius, as well as inexpensive and sustainable. The project now appears to be successful after multiple meetings with Statens Ejendomme, lawyers, association members, contractors, and other consultants. A lengthy and closely targeted dialog with the stakeholders has resulted in improvements to the facility which have benefited the cooperative housing community several times. For example, the pipes carrying the remedial water now run directly over the community's property, and a larger supply of water is ensured by connecting more wells to the same string.

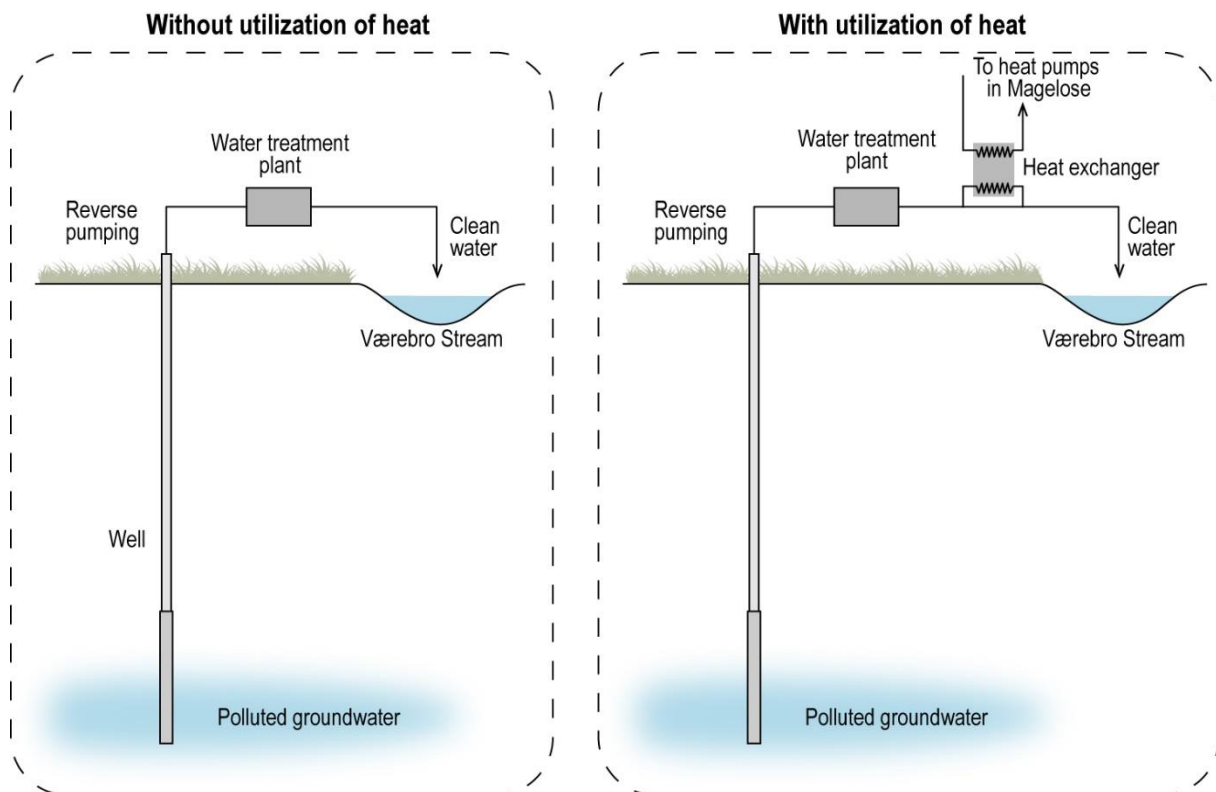


Figure: The reverse pumping plant with and without being the primary source of heat to Magelose. The heat exchanger transfers heat from the pumped groundwater and to a closed circuit in Magelose. The houses have individual heat pumps that increases the temperature from approximately 10 degrees Celsius.

B.3 The YP's role in, and specific contribution to, the project:

In the autumn of 2017, the association acknowledged that several of the driving forces were losing steam, so to speak. Nordiq Group/Claus was hired as the general Project Manager and has since taken over the overall management and overview of the many parallel processes.

Claus' task has been to provide project management on the interface between the volunteer workers and the professional participants. The overall tasks have been:

- identifying and updating processes and actions with a view toward keeping the project on schedule
- following up with the individuals responsible for each ongoing activity
- ensuring disclosure to the Financial Manager of changes arising from unforeseen challenges, new knowledge and conclusions, which would affect the budget

In practical terms, this has required on-site supervision, participation in construction meetings with the builders and in weekly status meetings with the association's governing members as well as participation in all external meetings, typically as the facilitator - arranging the meetings, leading the meetings and recording the meetings.

A pivotal point has been to utilize the volunteers and qualified forces within the association to complete the so-called sub-tasks. Therefore, Claus' role has been partly to undertake the function of coordinating and following up on these sub-tasks and partly to complete the tasks not undertaken by the association.

B.4 Communication with the client/end user:

A central task throughout the entire project has been to ensure that the essential information is systematically handed over and is easily accessible, especially to the Board and the Managing Group. Claus has ensured a steady communication through telephone conversations with the project's managers regarding the sub-tasks, as well as with the construction adviser, the builders and a long list of external parties. Additionally, he has sent out the minutes to more than 100 meetings, participated in status meetings with the Managing Group every two weeks and provided updates to a process plan for the project.

This communication has ensured that the Managing Group and the Board have been able to focus their time and energy on concrete problem-solving instead of constantly being frustrated with overseeing the project.

B.5 Describe the project end results and the benefits to the client/end user:

As described in Chapter C, the clients consider the ability to create a sense of security as being an essential part of the project. The client has determined that the daily pressure has been removed from the most active individual members, allowing them to enjoy contributing to the project at their own pace. The end result is that the creative volunteers have more energy to focus on more appealing tasks, thereby coming up with more creative and fun solutions to the project. Therefore, Claus's role as Project Manager has directly and indirectly contributed to ensuring far greater satisfaction and success with the development of the cooperative housing community.

Section C. CLIENT'S APPRECIATION OF THE CANDIDATE

Translation. The original Danish letter is attached as appendix.

We are a cooperative community consisting of 29 families and construction clients who are building 29 single family homes and one common building on the grounds of the former Air Force base in Vaerloose.

The project includes everything one could imagine in such a project – among other things, designing the houses, establishing two local planning documents, handling the purchase contracts, involving and coordinating the necessary external consultants, handling the matriculation (discussions involving property borders), managing potential soil contamination and interaction among the participants. The participants include several departments in the Furesoe Municipality, the Danish Ministry of Defence, neighboring developers, architects, contractors, consultants, utility companies, telephone companies, Denmark's Nature Conservation Society, the 29 private owners, our lawyers as well as those of others, the government's real estate agency (Freja Ejendomme), and many, many more.

Claus has been our Project Manager since the beginning of 2018. The project is currently in the construction phase and is expected to be completed in its entirety by the end of 2019.

Claus has shown an extraordinary ability to understand the technical details in every single aspect of the project, while still maintaining a clear overview. He has skillfully handled, and especially prioritized, a number of different issues which have arisen during the project.

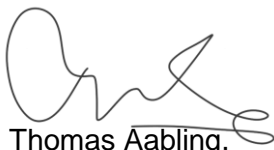
At the same time, he has exhibited an understanding not only of personal relations, but also of the enormous importance that different personalities have for the success of such a project. He has been able to navigate through this project with great maturity and in such a way that every single milestone has been attained, while accommodating each and every participant in a positive manner.

As clients, having Claus as the project manager has given us an enormous sense of security. We have experienced him as being extremely responsible and on the cutting edge of all possible and impossible technical and non-technical challenges. He addresses them punctually and always keeps us informed. He is able to include us to an appropriate extent simply because he has an extremely organized insight into the many human resources required for the overall success of the project.

Claus is able to keep track of the maze of both internal and external challenges and human resources in a very pleasant and extremely responsible manner, which gives us an incredible sense of serenity and security.

Should you need any further information, you are more than welcome to contact.

On behalf of the co-housing community Magelose.



Thomas Aabling,
Board member,
Telephone: 29727470,
Owner of Thomas Aabling Vandmiljø

Co-signers:
Janni Rose Christensen
Chairman of the Board

Henrik Ejby Bidstrup
Board member, Head of IT, The IT University

Section D. CV OF THE CANDIDATE



Curriculum Vitae



Personal information

First name(s) / Family name(s) **Claus Maimann Davidsen**
Business Address Nordiq Group A/S, Rentemestervej 23A, DK-2400 København NV, Denmark
Phone number(s) +45 31145145 Cell: +45 51206536
E-mail address cmd@nordiq-group.dk
Nationality Danish – Denmark
Date of birth September 26, 1984

Work experience

Dates **02/2017 – present**
Occupation or position held Senior Project Manager, Partner
Main activities and responsibilities Co-housing, strategic urban planning, groundwater management, development of the company
Name and address of employer Nordiq Group A/S, Rentemestervej 23A, DK-2400 København NV, Denmark
Type of business or sector Consultancy

Dates **06/2015 – 02/2017**
Occupation or position held Postdoctoral Researcher
Main activities and responsibilities Research, lecturer, Technical supervisor for M.Sc. thesis projects and Ph.D. projects
Name and address of employer Technical University of Denmark, Department of Environmental Engineering
Type of business or sector Research & Academia

Dates **05/2009 – 09/2011**
Occupation or position held Data analyst, student assistant, Copenhagen Resource Institute / European Topic Centre on Sustainable Consumption and Production
Main activities and responsibilities Data analysis of waste in EU, statistics on hazardous waste transfers in EU,
Name and address of employer CRI - Copenhagen Resource Institute, now a part of Niras A/S, Sortemosevej 19, 3450 Lillerød.
Type of business or sector Consultancy

Education and training

Dates **09/2011 – 05/2015**
Title of qualification awarded Ph.D. – double degree
Principal subjects/occupational skills covered Hydro-economic optimization, programming, integrated water resources management, decision support models, mathematical programming.
Name and type of organisation providing education and training University: Technical University of Denmark, Department of Environmental Engineering, Bygningstorvet, Bygning 115, 2800 Kgs. Lyngby, Denmark &
University: University of the Chinese Academy of Science, Institute of Geographic Sciences and Natural Resources Research, 11A, Datun Road, Chaoyang District, Beijing, 100101, China.
Level in international classification 8 (ISCED 2011)



Dates	05/2005 – 05/2011																																																												
Title of qualification awarded	M.Sc. – Environmental Engineering																																																												
Principal subjects/occupational skills covered	Hydrology; Pollution of soil, groundwater and surface water; Waste management, Integrated water resources management; GIS analysis; Modelling.																																																												
Name and type of organisation providing education and training	University: Technical University of Denmark, Department of Environmental Engineering, Bygningstorvet, Bygning 115, 2800 Kgs. Lyngby, Denmark																																																												
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Social skills and competences	Claus is extrovert and has a both very positive and trust-building attitude. As a colleague, he is a natural social frontrunner, and contributes with a humoristic and relaxed atmosphere in the daily life.																																																												
Organisational skills and competences	One of Claus' key strengths as project manager, is his understanding and respect for all interfaces in the project. He shows excellent due diligence as he clarifies these interfaces with all relevant persons and seek supervision whenever necessary. At the same time, he manages to create and maintain the overview of complex projects. His calm attitude has a relaxing effect on the client.																																																												
Technical skills and competences	Claus has strong competences in integrated water resources management from his Ph.D. studies, where he demonstrated how the fields of hydrology, economics, mathematics and management can be combined to rational decision support tools. In combination with his background in environmental engineering, he has a powerful toolbox for tackling the complex problems faced in the field of consultancy. He elegantly uses the academic approach to grasp and solve complex problems and to disseminate these findings to a general audience.																																																												
Computer skills and competences	Claus is expert user in GIS (QGIS, ArcGIS, MapWindow), Office (Excel, Word, Powerpoint, Access etc.), Hydrological modelling (SWAT, Budyko, NAM, Aqtesolve), Programming (MATLAB) and Graphics (Adobe Illustrator, Adobe Photoshop, Adobe InDesign). He has flair for quickly learning new software and uses his skills to challenge and improve established workflows.																																																												
Other skills and competences	Claus has through the past 3½ years been deeply involved in co-creation and co-housing concepts through his personal and professional involvement in the project Magelose. Claus has through the project acquired detailed practical training and great understanding in construction engineering, tendering and group dynamics.																																																												
Hobbies and activities	Claus uses sports and his hobbies to clear his mind or to rethink some of the dilemmas arising in the projects. Off-piste skiing and cross-country skiing are a must every winter, while road biking, hiking and mountain climbing are the preferred summer activities. Photography is another great hobby, where Claus can spend hours chasing the right angle, the true atmosphere or perfection in the composition.																																																												

Papers published

- Martinsen G, Liu S, Mo S, **Daividsen C**, Bauer-Gottwein P, Assessing water resources projects with and without perfect foresight: A framework combining linear programming and model predictive control, to be submitted in end-March 2019.
- Andersen MM, Moro MA, Liu J, Smets BF, **Daividsen C**, Andersen PD, McKnight US, Water innovations balance in Europe and China: Assessing the innovation potential to meet rising water challenges, submitted to International Journal of Forecasting and Technological Change, submitted in December 2018.
- Payet-burin R, Bertoni F, **Daividsen C**, Bauer-Gottwein P (2018), Optimization of regional water - power systems under cooling constraints and climate change, Energy, May 2018.
- Dhaubanjhar S., **Daividsen C**, Bauer-Gottwein P, (2017), Multi-objective Optimization for Analysis of Changing Trade-Offs in the Nepalese Water-Energy-Food Nexus with Hydropower Development, Water, 9, 162.
- Bauer-Gottwein P, Riegels, N D, **Daividsen C**, Pereira-Cardenal S, Harou J, Cai X, Pulido Velázquez M, (2016). Book chapter "Hydro-economic analysis", Handbook of Applied Hydrology, Second Edition, ISBN: 0071835091.
- Daividsen C**, Liu S, Mo X, Holm, P E, Trapp, S, Rosbjerg D, Bauer-Gottwein P (2015), Hydroeconomic optimization of reservoir management under downstream water quality constraints, Journal of Hydrology, 529(3), 1679–1689.
- Daividsen C**, Liu S, Mo X, Rosbjerg D, Bauer-Gottwein P (2016), The cost of ending groundwater overdraft on the North China Plain, Hydrol. Earth Syst. Sci, 20, 771-785.
- Daividsen C**, Pereira-Cardenal S, Liu S, Mo X, Rosbjerg D, Bauer-Gottwein P (2015), Using stochastic dynamic programming to support water resources management in the Ziya River basin, J. of Wat. Res. Plan. & Mgt., 141(7).
- Bauer-Gottwein P, Schneider R and **Daividsen C** (2015), Optimizing Wellfield Operation in a Variable Power Price Regime, Groundwater 54(1): 92-103.
- Franco A, Ferranti A, **Daividsen C**, Trapp S (2010), An unexpected challenge: ionizable compounds in the REACH chemical space The International Journal of Life Cycle Assessment 15(4): 321-325.

Public speaking experience

Beijing Design Week Liveability 2018 Forum; Interview at the national Danish TV DR2 Deadline 2016, Interview at the national Danish radio station Radio24syv Morgen 2015; Chinese Academy of Sciences PhD Graduation Ceremony 2016; European Geosciences Union General Assembly 2012, 2013, 2014; Danish-Chinese Association 2015.

Membership of professional organisations

Vice chairman of board for the co-housing community Magelose, member of Danish Water Forum, member of the WSSTP (Water Supply and Sanitation Technology Platform, one of the European Technology Platforms – ETPs), former member of the DTU study board, former mentor of the DTU study start programme.

Appendix: original client statement in Danish. See translation in section Section C

Vi er et bofællesskab bestående af 29 individuelle familier og bygherrer, der bygger 29 familieboliger og et fælleshus på den tidligere Flyvestation Værløse.

Projektet indebærer alt, hvad der kan tænkes i et sådant projekt – blandt andet design af huse, udformning af to lokalplaner, håndtering af købekontrakter, nødvendig inddragelse og håndtering af eksterne rådgivere, udmatrikulering (diskussion om skel), håndtering af eventuel jordforurening, grænseflader mellem aktører. Herunder mange kontorer i Furesø Kommune, Forsvaret, nabo-developere, arkitekter, entreprenører, rådgivere, Forsyningen, teleselskaber, Radius, Danmarks Naturfredningsforening, 29 private bygherrer, vores og andres advokater, Statens ejendomsselskab Freja Ejendomme, og mange, mange flere.

Claus har været vores projektleder siden primo 2018. Projektet er pt. i byggefasen og forventes helt afsluttet ultimo 2019.

Claus har vist en hel enestående evne til både at forstå de tekniske detaljer i hvert enkelt aspekt af projektet, og har samtidig et stort og klart overblik. Han har behændigt håndteret, og især prioriteret, et utal af forskellige problemstillinger, der opstår undervejs.

Særligt har han samtidig en forståelse for de menneskelige relationer, og personlighedernes enorme usagte betydning for at et projekt som dette lykkes, og navigerer med stor modenhed i dette, således at hvert enkelt af projektets mange delmål lykkedes, og at alle aktørerne samtidig føler sig positivt imødekommet.

For os som kunder, har det betydet en enorm tryghed at have Claus som projektleder, idet vi har erfaret, at han er super ansvarlig og er på forkant med alle mulige og umulige problemstillinger, både tekniske og ikke tekniske. Han adresserer dem rettidigt, informerer altid, og inddrager os i helt passende omfang, idet han har et rigtig godt overblik over de mange ressource-personer, der kan involveres til gavn for det samlede projektet.

Claus formår på en meget behagelig og især meget ansvarlig måde, at holde styr på denne myretue af problemstillinger og ressourcepersoner, både interne og eksterne, hvilket giver os en enorm ro og tryghed.

Ønsker du/I yderligere information, er du/i meget velkommen til at kontakte os.

Med venlig hilsen, på vegne af Bofællesskabet Mageløse



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